

What to do if you are a victim of Hate Crime



Hate Crime is wrong and it is against the law. It is when you are **harassed, abused, or assaulted** because of your:

Race **Religion** **Disability** or **Sexuality**

This leaflet tells you what **help** you can get if you are a victim.



What to do if you are attacked



If you are attacked it is an **emergency**.

Dial 999 and say **Police**.

Say **Ambulance** too if you are hurt.

Tell them your **address**. Tell them what has happened. Try to remember **what** happened, **when** it happened and what people **looked like**.

Language Support

You can have **translated information**, information in **different formats** and **interpreters** to go to interviews. Most services are **free**.

Greenwich Police - Community Safety Unit



The Community Safety Unit looks into all hate crime reported to the police. If you are not sure whether to report a crime, you, a friend, family member or advocate can talk to the police about it in confidence. **You** can then decide what to do.

The Community Safety Unit will:

- Put a trained officer in charge of your case, and keep you up-to-date about the investigation
- Offer help and advice about your **security**.
- Contact **other agencies** to support you
- Take action against the people who are harassing you or being violent - where this is possible. The police will talk to you **before** they charge someone.
- **Support the Council/housing association** if they take action against people harassing neighbours.





To find out more about how the police can help,
Ring the **Community Safety Unit** on

Phone 020 8284 9865

Minicom 020 8284 7730

Housing Services



If you are harassed at home, phone the Council or housing association. They will tell you how they can help.

This may be:

- **Extra security** to your home
- A **community alarm** for you to get help
- Arranging **more support** for you
- **Taking action** against the person responsible
- Sometimes **we rehouse people** to protect them from danger.



You should still tell your landlord about any incidents.

Council tenants and leaseholders

Ring your Neighbourhood Office

Phone 020 8854 8888

or in the evening and at weekends

Phone 020 8854 8888 Minicom 020 8921 4413

Housing Association tenants phone your landlord.

For independent advice phone the

Housing Aid Centre - they provide a service to private tenants and home owners.

Phone 020 8921 8200 Minicom 020 8921 2859



Greenwich Council for Racial Equality (GCRE): Racial Attacks Monitoring Unit (RAMU)



They are **independent** from the police and the council. If you report racial harassment they make sure you get the help you need.

Please let RAMU know about all incidents, whether or not you report them to the police. You can report them in confidence.

RAMU has a **help line**.

Phone **020 8855 4343** (daytime)

Phone **07956 921 901** (outside office hours)



Victim Support Greenwich



They support people who have experienced crime. They can also help you to deal with the Police or Council.

Phone **020 8854 1113**

Victim Support has a **help line** that you can call if you need somebody to talk to.

Phone **0845 3030900**

Greenwich Association of Disabled People



Disabled people should ring them for advice and support at **The Forum@Greenwich**.

Phone **020 8305 2221**

Minicom **020 8858 9307**